



First edition

Auger Groupe Conseil inc. presents the first edition of its information chronicle, which we are proud to send you in order to keep you up to date with the numerous developments that have taken place during the past year. Moreover, we include a few tips that you can consult as needed.



AUGER GROUPE CONSEIL INC.
Génie industriel / Industrial engineering

The Auger Info bulletin is published 4 times per year

ISO 9000 : 2000

We would like to inform all our customers, certified ISO 9000, 1994 version, that they have until December 15th 2003 to get their new certification, version 2000. It is therefore important to start preparing for this. For more information, don't hesitate to communicate with us.

Confidentiality and professional ethics

For confidentiality and professional ethics concerns, the names of firms where we have realized these projects will not be revealed.

Productivity diagnosis

For nearly two and one half years, Auger Groupe Conseil inc. have worked at a well known bottling plant in the Montreal region. The operation consisted of, among others, the realization of a production diagnosis. This evaluation permitted the undertaking of important work projects at the production bottling line level, thus bringing the maintenance and operations departments closer together.

These internal modifications have improved support of the production operation.

The objectives aimed for by this last operation were to improve the performance of the packaging lines. In addition to this, we have re-engineered the process in the brewing area. These objectives were attained; permitting us to observe a productivity gain in the order of 35%.

Productivity improvement

In October 2000, Auger Groupe Conseil inc. undertook a productivity improvement project in a firm of international status in the Montreal region. The objectives aimed for were a reduction in production lead time and costs inherent to production, which enabled our customer to obtain a contract for rebuilding circuit breakers.

The operation permitted a reduction in lead time from 8 to 4 weeks. This resulted in savings of 17% for the first rebuild and 37% for the second when we were expecting a saving of 30%.

This project lasted 5 months, utilizing the services of 2 or 3 professionals from Auger Groupe Conseil inc. which worked in collaboration with a coordinating committee from the firm in question.

Finally, indicators were put in place to measure the progress for realization of the rebuilding process, and therefore to decide on pertinent actions to be taken.